



DELIGHT
Travels & Tours

Delight Travels & Tours

To,

YOUR ONE-STOP PARTNER FOR EVERYTHING TRAVEL

Delight Travels and Tours is a full-service travel agency that serves business and leisure clients who require professional, friendly and efficient organization of their outbound and inbound travel & tourism needs. It is founded by three partners as a private company in 2008 and has quickly grown to become a leading company in the Africa region and a major player in the international tourism sector.

Delight Travels and Tours has its own companies and offices in Freetown-Sierra Leone.

Our company is manned with experienced, knowledgeable, multilingual and highly qualified team based on considerable experience combined with youthful enthusiasm and creative spirit, in-depth knowledge of the products and services we offer and commitment to all aspects of Travel and Tourism Management.



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Benefits

Benefits with Delight Travel & Tours and Competitive advantage of Delight Travel & Tours:

- Best Buy Assurance: Delight Travel & Tours offers low fare assurance to client, travelers with get the lowest available negotiated fare or published IATA fare within your corporate policy.
- Global Service Standards: Our network in over 2,000 locations across 7 countries, puts us in an ideal position to offer client unrivalled services provision worldwide.
- 24/7 –hour Emergency Services and Helplines. +232 8000 1003
- Rationalizing the Overall Travel Processes with Cost Reductions.
- Intensive and Proactive Consultancy: With the help of highly qualified consultants.
- Professional Consultancy for the Application of your Travel Policies: Account Management.
- Managerial Staff Available After-Hours and during Week Ends in case of emergencies and urgent work.
- We have a huge backup team who are travel professionals at our central support office and they are our strength behind of our consistent and agile execution of process, they give us round the clock support and the strength to strive for any unforeseen instance/circumstances.
- The Centre support as level 2 BCP location for all the branches.

Management Experience

- Our experience is what gives us the understanding of the minute details and strength to overcome the unexpected instances. Our resources combined with technology and our experience of over one decade makes you the strongest Travel Management Company which can handle any circumstance. We have the experience to facilitate the execution of the contracts and accountability to deliver the best to client as per the requirement.

“Each member of the senior management will dedicate as much as time necessary to ensure a successful continuation of our partnership with client.

The entire team has:

- The experience to facilitate the execution of the contract.
- The resources to combine people, technology and systems.
- The authority and accountability to deliver.



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VISION

Our company's vision is to become a leading travel and tourism related services provider agency globally.



MISSION

We are committed to provide you with reliable business travel services at the best price.



- We believe in providing best fares to our customers to make their travel more reliable.
- We treat with equality.
- We make sure passenger has to be a memorable flight to reach.



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Our Partners



Lufthansa



**brussels
airlines**



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WE ARE MORE THAN A TRAVEL AGENCY

To serve its customers with a variety of services in more convenient, user-friendly and professional ways, Delight Travels and Tours offers its services via the following affiliated programs:



900+
airlines to book
tickets with



100,000+
hotels to choose
from worldwide



ISO
certified travel
agent



amadeus

Sabre / **Airline Solutions®**



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SERVICES TO MAKE YOUR TRAVELS EASIER

Our staff, your travel consultants loves solving puzzles, no matter how many pieces, in order to clearly see the big picture. Our passion comes from managing and analyzing all of the tiny details that embody leisure and corporate travel—from the simplest to the most challenging needs

Among others, we provide our customers with the following services :-

- Air tickets to any destination
- Hotel Services, Hotel Bookings, etc
- Transfers, airport meet/greet and farewell, and car rental
- Visa assistance
- Tourism packages to many countries in the Middle East, Asia and Europe
- Conference and event attendance
- Travel insurance
- Medical tourism
- Religious tourism
- Meeting venues booking and conference and event attendance
- Honeymoon packages
- Many More



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OUR CLIENTS



OUR LOCATIONS

Sierra Leone

Delight Travels and Tours

6 Wilberforce Street,
Near Guaranty Trust Bank (SL) Ltd,
Freetown,
Sierra Leone
Dial: +232 8000 1003
Email: pawan@thedelighttravel.com

Our Official Website

 www.thedelighttravel.com

Upcoming Countries

Ghana
Liberia



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Acknowledgement

Date: _____

Corporate Name: _____

Authorised Person: _____

Sign: _____ **Stamp:** _____

**HAPPY
JOURNEY**

www.thedelighttravel.com